

**COMPONENT RETURN FORM**



**ENSTROM**  
HELICOPTER CORPORATION

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A copy of this form must accompany ANY parts or components returned to Enstrom Helicopter  
*Please take the time to read the instructions on page 2 carefully*

**COMPANY INFORMATION:**

**AOG**

Company Name:	Contact Name:	Date:
Phone No:	Email:	

**COMPONENT, & A/C DATA:**

Part No:	Serial No:	Registered Owner:
Nomenclature:		Date of Last Repair:
A/C Serial No:	<b>GEARBOXES &amp; LOWER PULLEYS</b> →	Brand, Type, & Viscosity of Oil:
Time in Service:	Total A/C Hours:	
Reason for Return:		

**WORK REQUESTED:**

None. (See Warranty claim section) <input type="checkbox"/>	Repair estimate only. <input type="checkbox"/>
Overhaul IAW/EHC pricing. <input type="checkbox"/>	Testing. <input type="checkbox"/>
Core Returns, credit acct. <input type="checkbox"/>	Charged on EHC invoice No. <input type="text"/>
Repair as necessary. <input type="checkbox"/>	Cost not to exceed. \$ <input type="text"/>

**WARRANTY CLAIM:**

Perform work as requested or replace under warranty. <input type="checkbox"/>	Issue credit. <input type="checkbox"/>
Replacement part purchased on EHC invoice No. <input type="text"/>	
Component/Part purchased on EHC invoice No. <input type="text"/>	

**RETURN SHIPPING INFORMATION:**

Name:	Carrier:	Shipping Method:
Address:		
Shipping Acct No:	Phone:	

COMPONENT RECORD							
PART LABEL		PART NUMBER			A/TN		TOTAL TIME
A/C Number	A/TN Time #	Component	A/TN Time #	Time	Time	Time	Maintenance Action
	Substitution	Time in Place	in Place	in Place	in Place	in Place	
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**Example**

**Component Return Form Instructions**

**IMPORTANT**

It is important that you fill out **ALL** relevant fields in the component return form. Also include the matching component card(s) with life limited components/parts. Failure to send a component card(s), or complete and send this form can negatively affect Core credits, warranties, and or overhaul/repair work.

**1. Customer information:**

- a. Please complete entire section.

**2. Component data:**

- a. Please complete ALL relevant fields in this section. One component return form per item.
- b. It is important that you are detailed as possible in the reason for the return

**NOTE: FOR LIFE LIMITED ITEMS, THIS FORM CAN BE USED IN THE EVENT THAT THE ORIGINAL COMPONENT CARDS ARE MISSING. COMPONENT DATA FILLED OUT WITHIN THIS FORM MUST BE ACCURATE AND INCLUDE PART NUMBER, SERIAL NUMBER, AND TIME IN SERVICE**

**IMPORTANT: FAILURE TO PROVIDE THIS INFORMATION WILL PREVENT INITIATING WORK, PROCESSING CREDITS, AND MAY RESULT IN GENERATING ADDITIONAL CHARGES**

**3. For gearboxes only:**

- a. For tail rotor gearboxes, Lower pulleys, and main rotor gearboxes.
  - i. List brand, Type and viscosity oil used in the gearbox.

**4. Work requested:**

- a. Check the appropriate box(s).

**5. Warranty claim: (if applicable)**

- a. If applying for a warranty claim, check the appropriate box(s).

**6. Return shipping information:**

- a. Address you would like the replacement item shipped to.

**7. Is this an AOG situation:**

- a. Check yes, if no, leave blank
- b. See definition of AOG below
  - i. **Aircraft on Ground or AOG** is a term in aviation maintenance indicating that a problem is serious enough to prevent an aircraft from flying.